



PARLIAMENT OF AUSTRALIA  
HOUSE OF REPRESENTATIVES

**TONY WINDSOR MP**  
**INDEPENDENT**  
**FEDERAL MEMBER FOR NEW ENGLAND**

Shop 5  
259 Peel Street  
TAMWORTH NSW 2340

**All Mail:** PO Box 963  
TAMWORTH NSW 2340

**Ph:** (02) 6761 3080  
**Toll Free:** 1300 301 839  
**Fax:** (02) 6761 3380  
**e-mail:** [Tony.Windsor.MP@aph.gov.au](mailto:Tony.Windsor.MP@aph.gov.au)  
**Web Page:** [www.tonywindsor.com.au](http://www.tonywindsor.com.au)

## Media Release

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# New Child Support Agency service centre for region opens in Tamworth

The new Regional Service Centre (RSC) for the Child Support Agency (CSA) has been officially opened in Tamworth today by the Independent Member for New England Tony Windsor.

Mr Windsor said that the new centre would provide the New England North West regional community with more access to child support services.

“It’s great to see the Child Support Agency becoming more accessible for country people particularly when there are almost 10,000 separated parents registered with CSA in the electorate of New England alone.

“Staff can help answer questions about child support calculations or payments, provide information, personalised outreach services, one-on-one interviews, and offer referrals to other support services.

“The new centre brings a human face to dealing with the very sensitive problems confronting separated parents,” Mr Windsor said.

Mr Windsor is very pleased that the New England electorate has been selected for the placement of a new Regional Service Centre.

“The Tamworth centre is the forth in a roll-out of five new Regional Service Centres in Victoria, Western Australia and New South Wales that increase the support provided to separated parents in regional and rural areas.

I thank the Minister for Human Services, Senator Chris Ellison for recognising the need for CSA services to be more customer focussed through increased services in regional areas under the four-year, \$151 million Building a Better Child Support Agency reform package.

I also thank the Minister for giving me the opportunity of officially opening the new service centre.

The people of the region who need to access the CSA services I’m sure will be most appreciative,” Mr Windsor said.

The Child Support Agency (CSA) service centre, is co-located within the local Tamworth Centrelink office at 17 White Street, Tamworth, and also provides the opportunity to increase outreach services to nearby remote locations.

Customers can call 131 272 to make an appointment for advice and assistance on child support issues. Further information on child support issues and products to support separated parents can be found at [www.csa.gov.au](http://www.csa.gov.au)

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**Further information contact Tony Windsor, Ph (02) 6761 3080 or 0427 66 8868**